



Let's be York

Safe Welcoming Considerate

Help York reopen

COVID-19 (Coronavirus) Advice and Guidance for Blue Badge Holders

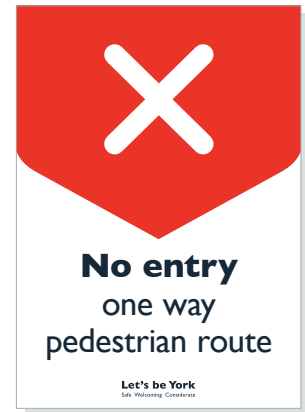
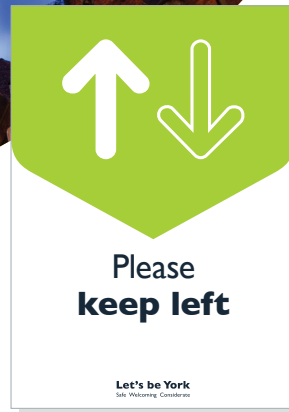
Our city has a rich history from Viking invasions to Civil War sieges, to industrial growth and changing industries. 2020 has brought a new challenge to the forefront – unlike any other before. COVID-19 has affected us all.

Now, we must keep infection rates low and pioneer new approaches so you can once again safely visit the city centre.

We're opening up more pedestrian areas and spaces to help businesses operate outside and have room for social distancing. Please see our map enclosed or visit www.york.gov.uk/footstreets to see where these are located.

In order to make it easier for everyone including wheelchair users to keep social distancing the footstreets have been extended to create a wider area that is free of parked vehicles and traffic between 10.30am - 5pm, but with an adapted taxi shuttle from Monk Bar car park for those who need it.

We especially need to help you, our Blue Badge Holders, feel safe and confident about coming into the city.



Let's be safe

We must continue to prioritise people's health including washing hands and observing social distancing.

We're displaying a range of friendly helpful guides and signs throughout the city to remind everyone how we can help each other be safe.

Blue Badge holders can, as has always been the case, **park for free** in any council car park and can take advantage of using disabled bay spaces in council car parks too. For more information on Blue Badge parking visit: www.york.gov.uk/BlueBadgeParking

Supporting you

An additional 40 disabled parking bays have been allocated for Blue Badge holders in Monk Bar car park, just off Lord Mayor's Walk.

A **free taxi service** will be available at Monk Bar car park to take Blue Badge holders to the back of Barnitts (St Andrewgate) only. The council-funded service will be operated by Hackney carriages who will do regular runs to the city centre and you will be able to arrange a return journey.

In what has been a challenging time for residents, businesses and our communities, we are closing parts of the city centre to traffic and vehicles, in order to enable more room for social distancing. Please see our map enclosed or visit www.york.gov.uk/footstreets for locations.

We do understand the difficulties that will be caused by not allowing Blue Badge holders to park in the city centre, but we hope that you can understand and support the really important reasons for doing this. We also hope the additional measures we are putting in place will go some way to continue to allow you to access the facilities that are re-opening in the city centre.

The council is exploring a further extension of the hours into the evening, to coincide with the reopening of the hospitality sector.

During the footstreet times, barriers (staffed for an initial period) will be in place in Goodramgate and Blake Street to control access, but emergency vehicles and the Dial and Ride vehicle will be permitted access at all times.

Let's be welcoming

Dial and Ride offers a service for people with difficulty walking or using public transport. Specially adapted buses offer a door-to-door service from your home to the city centre or out of town retail parks and supermarkets. To contact Dial and Ride, please call **01904 551441**.

Shop-mobility reopening at Piccadilly car park. As well as providing the usual service, staff will also be able to help direct people to other car parks and provide on the day information about car parking availability.

Shopmobility is a registered charity that provides electric scooters, wheelchairs and manual wheelchairs for hire to

enable people to enjoy the shops and attractions in York. To contact Shopmobility, please call **01904 679 222** or email info@shopmobilityyork.org.uk

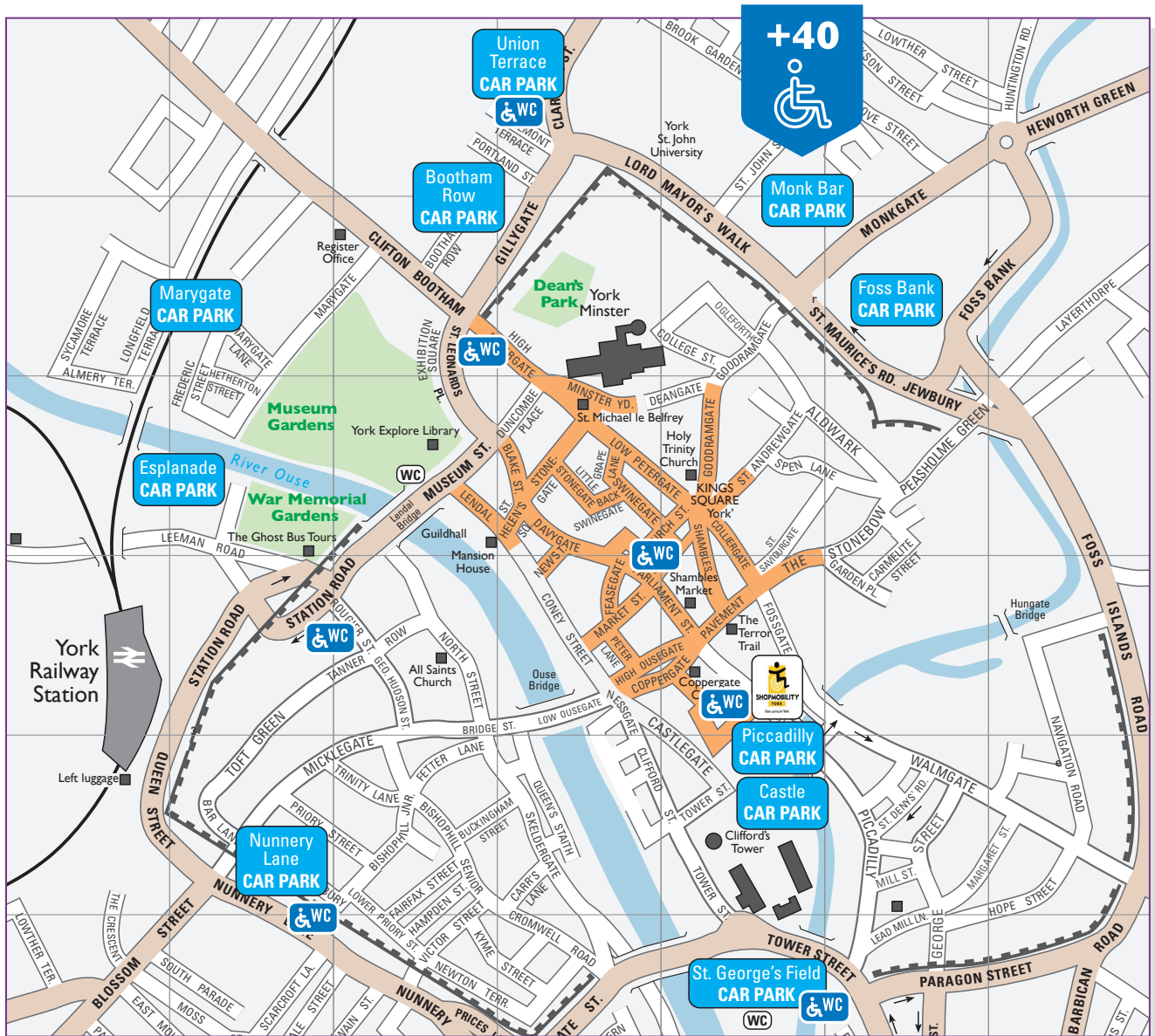
Let's park safely

This map will help you get your bearings on what's changed and find all the places for you to park around the city.

+40 40 additional Blue Badge holder parking spaces - Monk Bar car park

Disabled access toilet 'accessible with RADAR key'

Footstreets. We are constantly reviewing the footstreets throughout the COVID-19 recovery period and these may change. View the latest footstreets locations at: www.york.gov.uk/footstreets





Let's support each other

Any residents who are vulnerable or are medically shielding can continue to access support through community hubs, which continue to:

- support the most vulnerable residents with delivering foods
- deploy York's pool of volunteers
- support people with collecting and delivering their prescriptions
- support community pharmacies with deliveries.

Anyone needing help because they are directly affected by coronavirus and have no other source of help or who are struggling financially, should email covid19help@york.gov.uk or call **01904 551550**. The helpline is open seven days a week.

If you have any questions please contact our Customer Services Team - 01904 551550

Residents can stay up-to-date with the latest proposals and Our Big Conversation by signing up to the weekly resident newsletter: www.york.gov.uk/form/EmailUpdates

To stay up-to-date with the proposals or find out more information please visit: www.york.gov.uk/letsbeyork

If you would like this document in an alternative format, including large print, please contact:

 (01904) 551550  parking@york.gov.uk

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